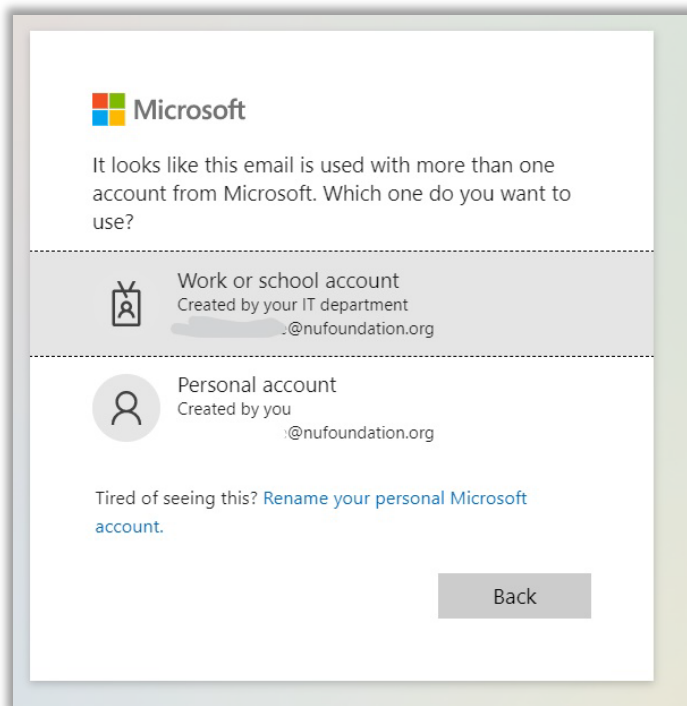
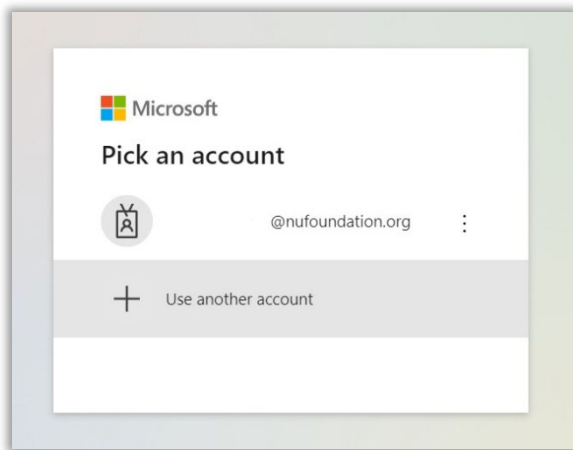
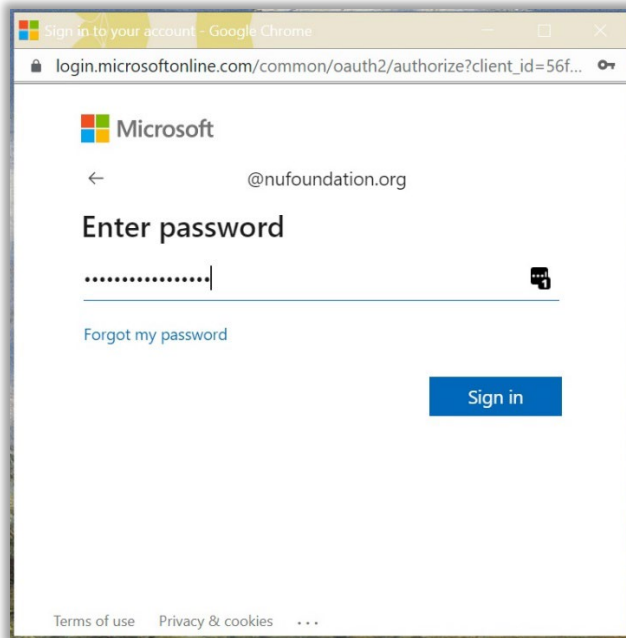


Logging Into Ali CRM+NUFFO with Single Sign On (SSO)

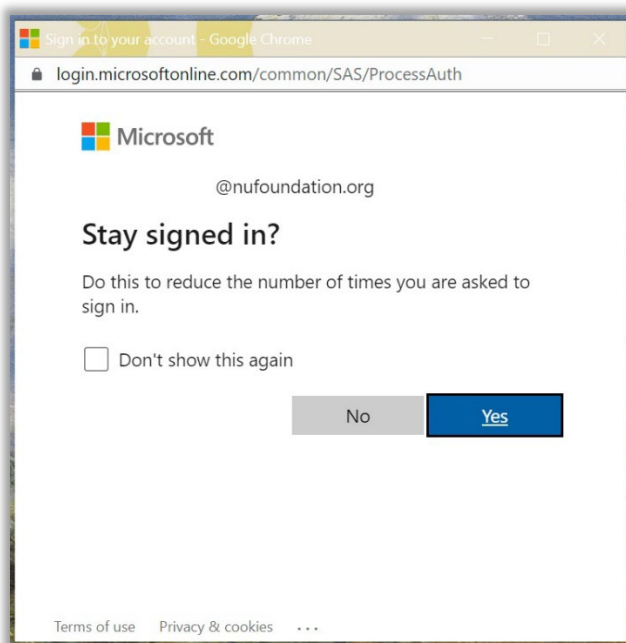
While logging into Ali CRM+NUFFO, you will now be prompted to log in via Microsoft sign-in. Please enter your foundation username followed by “@nufoundation.org” and your foundation password, not your university username and password. The following steps will allow you to successfully log in.



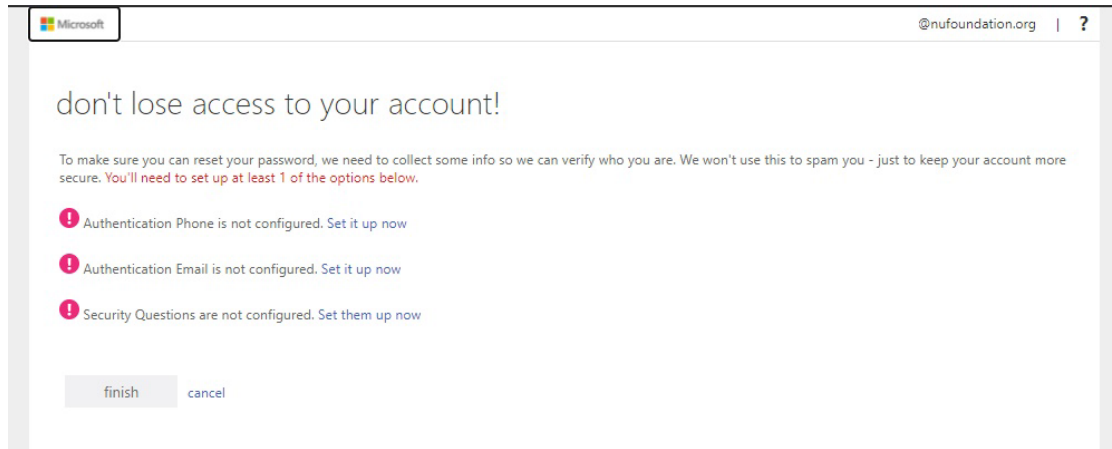
3. Enter the password for your foundation account. Contact servicedesk@nufoundation.org if you forgot your password. Do not click **Forgot my password**.



4. The below screen prompts you to stay signed in. If you are on a device issued specifically to you and not a community device that others may access, check the box **Don't show this again** and select **Yes**.

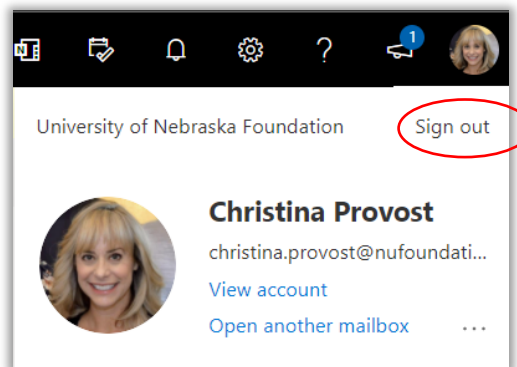
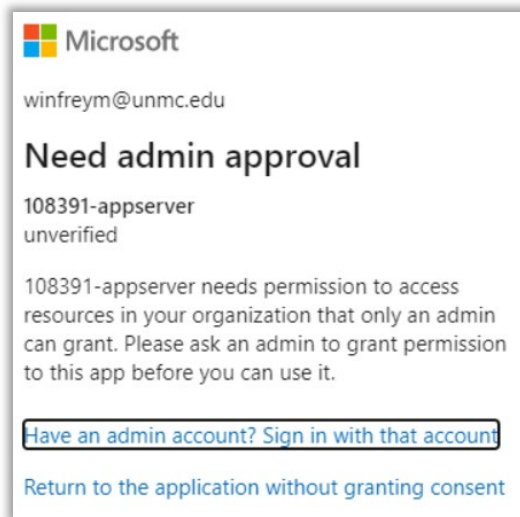


5. If this is the first time you are logging in, you may be prompted to select an authentication email, phone or security password. This optional step will allow you to reset your password on your own in the future. If you do not want to complete this step, click **cancel** and you will be directed straight to Ali CRM.



Common Issues

A common problem occurs when a user is signed into Microsoft Office 365 with their university account and not their foundation account. If you see this screen, open another browser window and go to outlook.office365.com. In the upper right corner, click on your initials or photo, and click **Sign out**. Then follow steps 1-5 again. When you need to switch back to your university account, go back to outlook.office365.com and sign out of the foundation account.



If you have questions about using Ali CRM+NUFFO, please email servicedesk@nufoundation.org.