

ALI CONSTITUENTS ACCESS LEARNING ROAD MAP

LEGEND

- University staff who interact with constituents
- University staff who send mass email broadcasts
- University staff who manage events (online event registrations)

WHO ATTENDS?

TRAINING SESSION

Last updated August 22, 2023

Ali CRM: Fundamentals + (1.5 hours)

This basic course helps you understand advancement and foundation fundamentals, navigation, how to customize Ali, the four types of constituent records, how to add personalized 1:1 meaningful interactions with constituents, and how to find resources and help.

Contact: Ashley Wagner, Learning and Development Program Manager training@nufoundation.org

DIGITAL ENGAGEMENT TOOLS

Ali List Builder (1 hour) Ali CRM: Fundamentals + is a prerequisite

This self-serve widget within Ali helps you build lists of alumni, donors and friends for group emails and events.

Emma Email Tool (1 hour) Ali List Builder (ALB) is the prerequisite for Emma

This integrated app allows you to import an ALB list and send group email communications to alumni, donors and friends.

AlumniQ Events Tool (1.5 hours) ALB is the prerequisite for AlumniQ

This integrated app allows you to create and manage online event registrations for no-fee events with the option to use an ALB list to send invitations.

Contact: Deborah Johnson, Asst. Dir. of Digital Platforms <u>alicrm@nufoundation.org</u>



Constituent Records | Contact Information
Relationships | Education | Interactions | Communications
Alumni Engagement | Recognition Programs | List Builder
Foundation Liaison, If Applicable